

YEAR IN REVIEW 2021



Champions of

CHAMPIONS OF GREAT CARE

The Lima Memorial Great Care Committee celebrated the OB, HVU, ICU and Inpatient Rehabilitation teams for going above and beyond 90% of their peers nationally in service excellence.









INFECTION PREVENTION PROGRAM ENHANCED WITH TRU-D FLEET

Our Environmental Services (EVS) team set a goal for the number of cycles our four Tru-D disinfecting robots would perform to maximize infection prevention efforts. For 2021, that goal was 8,000 cycles. Our dedicated EVS team exceeded this goal by completing 8,431 cycles!







2021 JOINT COMMISSION REACCREDITATION

The Lima Memorial team successfully completed The Joint Commission survey in September, earning accreditation for three more years. The surveyors shared many strengths of our organization, which included teamwork, leadership and engagement.



RENAL UNIT ACHIEVED RECERTIFICATION

The Lima Memorial Renal Unit underwent a rigorous recertification survey and achieved recertification with no citations. The survey confirmed Lima Memorial's Renal Unit is in compliance with the requirements for End-Stage Renal Dialysis Facilities. Additionally, the Lima Memorial Renal Unit was granted a capacity increase certification which allowed the unit to increase the number of hemodialysis machines from 20 to 24.

HOME HEALTH RECEIVED HOMECARE ELITE AWARD

ABILITYNetwork® and DecisionHealth recognized Lima Memorial Home Health with the HomeCare Elite™ distinction. This prestigious distinction identified Lima Memorial Home Health as one of Ohio's premier agencies due to its commitment to utilizing best practices.

Ohio Senate President Matt Huffman presented the team with a special recognition in honor of this achievement.







STROKE TEAM RECEIVED STROKE SILVER PLUS

Lima Memorial received the American Heart Association's Silver Plus Get With The Guidelines®-Stroke Quality Achievement Award for its commitment to ensuring stroke patients receive the most appropriate treatment according to nationally recognized, research-based guidelines. Additionally, Lima Memorial received the American Heart Association's Target: Type 2 Diabetes Honor Roll Award, which ensures patients with type 2 diabetes receive the most up-to-date, evidence-based care when hospitalized with cardiovascular disease or stroke.

LIMA MEMORIAL REVERIFIED AS A LEVEL II TRAUMA CENTER

The Trauma Center at Lima Memorial Hospital was reverified as a Level II Trauma Center. Lima Memorial has maintained this reverification for 17 years, an achievement that recognizes our team's dedication to providing optimal care for injured patients. Lima Memorial underwent a rigorous evaluation process administered by the Verification Review Committee, an ad hoc committee of the Committee on Trauma of the American College of Surgeons.







NEW TRAUMA CLINIC SUPPORTS PATIENTS AFTER DISCHARGE

Lima Memorial launched a new Trauma Clinic to aid patients in their recovery process after traumatic injuries. The Trauma Clinic monitors the patients' progress during the weeks and months following their life-changing event and ensures patients have access to all of the resources necessary to continue on their path to recovery.





JOURNEY TO ZERO HARM

Lima Memorial engaged Press Ganey to support us in our journey to zero harm by becoming a high reliability organization (HRO). In 2021, the team completed a current state validation, assessing all cases of physical and emotional harm and the aggregated common cause dataset. More than 100 associates and providers were interviewed as part of the current state validation, and the feedback was evaluated in coordination with the associate experience survey results. This work established the foundation to set forth and implement a strategic roadmap to becoming a HRO.

LMHS ENGAGED PHYSICIAN ADVISORS

Lima Memorial engaged The Brundage Group to provide physician advisor services for utilization, quality and coding reviews based off of clinical documentation. This partnership supports us in adopting optimal clinical documentation standards in relation to level of care determinations and quality of care documentation.





LMHS SUCCESSFULLY ATTESTS TO STAGE 3 PROMOTING INTEROPERABILITY

Lima Memorial completed the Promoting Interoperability attestation, which states an organization has successfully demonstrated fulfilling the requirements for Electronic Health Record (EHR) and related technology. This attestation required collaboration from the IT Development and Quality Departments in addition to all hospital associates through their documentation practices.

TWO-FACTOR AUTHENTICATION IMPLEMENTED FOR ADDED SECURITY

Information Technology implemented two-factor (or multi-factor) authentication for all users in our system to better protect our environment from a cyber attack. Additionally, a cyber security drill was held to ensure proper response and training was provided to the team.



TELESITTER PROGRAM LAUNCHES

Lima Memorial implemented a TeleSitter program to further enhance patient safety and expand fall-risk prevention measures. AvaSure TeleSitter is a non-recording video monitoring system used by trained staff to watch and talk to at-risk patients via video and audio feed in real time. This system added to our robust patient safety program.













EMS SYMPOSIUMS

Lima Memorial hosted two EMS symposiums in 2021, covering a wide range of informational and educational topics. Participants learned about Pediatric Readiness, Principles of Septic Shock, DNR & Advance Directives, Cardiogenic Shock and Autism Spectrum Disorders. This has provided our EMS community with the knowledge needed to bring exceptional care to patients.

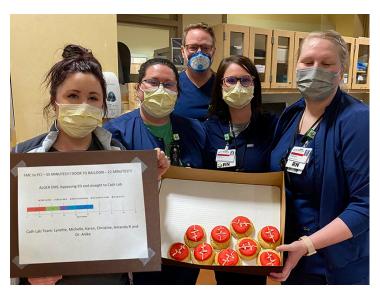
INCREDIBLE DOOR-TO-BALLOON TIME RECOGNIZED

Lima Memorial associates, along with Alger EMS, achieved a phenomenal door-to-balloon time of 22 minutes during a response to a patient having chest pain. The team obtained an EKG and transmitted it in the field to the Lima Memorial Emergency Center to have a STEMI alert activated. The patient then bypassed the ER and went straight to the Cath Lab where they underwent stent placement.

The national goal for door-to-balloon time is less than 90 minutes, and our team's average is 52 minutes. Achieving this incredible 22-minute time demonstrates Lima Memorial's commitment to providing patients with the best chance at early heart attack intervention.









COVID-19 DRIVE-THRU TESTING INCREASED ACCESS TO CARE

More than 10,000 COVID-19 tests were performed at Lima Memorial's Main Campus drive-thru testing site. This was made possible by the efficiency of the COVID-19 drive-thru registration team and the diligence of our laboratory personnel. The quick turnaround time for results ensured patients would benefit from swift and proper treatment and limit the spread of the virus.



PROTECTING THE COMMUNITY WITH VACCINES

Lima Memorial provided the community with more than 12,000 COVID-19 vaccinations in 2021, giving individuals the best protection against hospitalization and death.



12,275 VACCINATIONS

STRAUB AND SARKA RECOGNIZED BY VIZIENT

Jim Straub, Outpatient Pharmacy Manager, and Sarah Sarka, Human Resources Benefits Specialist, were recognized by Vizient for their excellent collaboration with Alluma account management and clinical teams. Together, they developed an approach that focused on driving growth in prescription fulfillment at our outpatient pharmacy while reducing overall pharmacy benefit expenses.



Employs an innovative approach to improving outcomes and reducing cost to a health system by coordinating clinical activities, pharmacy services and other system resources in support of an insurer or employer health plan.



VOLUME GROWTH

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EXPANDING OUR GREAT CARE THE LIMA MEMORIAL WELCOME CENTER

BREAKING GROUND

Lima Memorial entered the final phase of its \$30 million project dedicated to expanding our Great Care. The final phase of this expansion will create the new Welcome Center. Lima Memorial commemorated the beginning of this phase with a soil-turning ceremony with the Lima Memorial Board of Directors.





TOPPING OUT CEREMONY

Lima Memorial associates joined together for the Welcome Center topping out ceremony. The ceremony celebrated the construction milestone of the final beam being placed in the Welcome

Center's structure. The beam was adorned with associate signatures, symbolizing our commitment to advancing Great Care in our community.

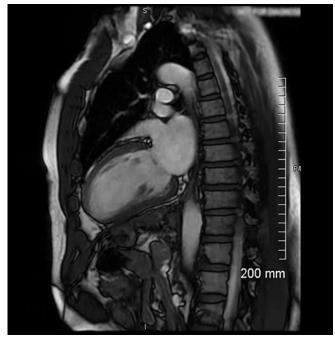
The Welcome Center construction is expected to be complete in Spring of 2022.











DR. TAVAKOLI INTRODUCES CARDIAC MRI TO THE REGION

Dr. Vahid Tavakoli, Cardiologist with the Heart Institute of Northwest Ohio, introduced cardiac MRI to the community. This high-quality imaging technology available at Lima Memorial is unique to the region. Cardiac MRI provides a non-invasive diagnostic assessment of the cardiovascular system and helps to further guide the treatment of patients with heart disease.





DR. HEFFNER PERFORMS INNOVATIVE GERD PROCEDURE

Dr. Jeremy J. Heffner began offering patients suffering from GERD (Gastroesophageal Reflux Disease) an innovative procedure for treatment. This minimally invasive procedure involves wrapping the LINX Reflux Management System (a small, quarter-sized band of magnetic beads) around the lower esophagus. The band allows food down in the stomach and then closes to keep acid from traveling up. This procedure typically lasts less than an hour, and patients are expected to go home within 24 hours of their procedure — often heartburn and medication free.

LIMA PEDIATRICS EXPANDED PRACTICE

Lima Memorial Pediatrics welcomed Dr. Tilly Duncan-Sampson to its practice in 2021, supporting the expansion of services to our Eastown Road location. Dr. Duncan-Sampson and Pediatric Nurse Practitioner Michelle M. Tegenkamp began providing pediatric care on the west side of Lima to meet the growing needs of patients and their families.





INTERNAL MEDICINE PRACTICE ESTABLISHED

Dr. G. Allen Bryant III established a much-needed internal medicine outpatient practice with Lima Memorial Physicians. This new practice, Lima Memorial Internal Medicine, is located at Lima Memorial Medical Park.



MAMMOGRAPHY NOW AVAILABLE IN WAPAKONETA

Through gifts made to the Lima Memorial Foundation, 3D mammography services are now available at the Lima Memorial Medical Center | Wapakoneta. This has provided the Wapakoneta community local access to mammography screenings that are vital to catching breast cancer in its earliest, most treatable stage.







UROLOGY SERVICES EXTEND TO WAPAKONETA

As the number of patients seeking specialty care in our rural communities continues to grow, Lima Memorial expanded its urology services to Wapakoneta. Urologists Dr. Jaber Alanzi and Dr. Mwafa Turjman are now providing care at the Lima Memorial Medical Center | Wapakoneta.

TELEHEALTH EXPANDS ACCESS TO CARE

Lima Memorial continued to expand access to care through the safety and convenience of telehealth visits. More than 12,900 telehealth visits were completed in 2021.





ANESTHESIA PROGRAM EXPANDED



Lima Memorial welcomed Dr. Ankit Patel as its new Medical Director of Anesthesia. In this role, Dr. Patel began leading our team of anesthesiologists and CRNAs towards a shared vision and care model that directly aligns with our organization's quality and growth initiatives. Along with Dr. Patel, Lima Memorial now has a

team of 12 anesthesiologists. Under Dr. Patel's leadership, we have transitioned to a medical supervision model for the delivery of anesthesia. This model ensures consistency and quality of care by promoting clinicians to work at the top of their licensure.

EAR, NOSE & THROAT SERVICES GROW

The Midwest Surgical Specialists | Ear, Nose & Throat practice witnessed continued growth in 2021. With the addition of Dr. Fadi Abbass, service offerings have expanded to include adult and pediatric nasal and sinus surgeries.





ENHANCED RECOVERY AFTER SURGERY

The Enhanced Recovery After Surgery (ERAS) program was introduced at Lima Memorial to reduce the patient's surgical stress response, optimize their physiologic function and facilitate recovery. Led by Certified Nurse Practitioner Kasey Harrod, the ERAS program has benefitted more than 400 patients in its first year.

LIMA MEMORIAL PHYSICIANS WELCOMED DR. KUK

Lima Memorial was pleased to welcome Dr. Lawrence J. Kuk, Jr., to Ada Life Family Practice after many years in private practice. Dr. Kuk continues to provide care to the Ada community with Lima Memorial Physicians.





NEW MEDICAL STAFF MEMBERS



Omar S. Abu-Romeh, MD Nephrology Lima Memorial Kidney Specialists



Makenzie K. M. Bowers, PA-C Emergency Emergency Physicians of Northwest Ohio



Robert C. Brand, CRNANurse Anesthetist
Lima Memorial Anesthesiology



Connie Chin, MD *Pediatrics*Lima Pediatrics



Sierra N. Corns, PA-C
Pulmonology
Lima Memorial
Pulmonary Services



Jonathan T. Eaton, PA-C Neurosurgery Midwest Surgical Specialists Spine & Neurosurgery



Gino S. Etta, MD *Emergency*Emergency Physicians of Northwest Ohio



Mary M. Fitzgerald, MD

Emergency

Emergency Physicians of
Northwest Ohio



Cameron M. Flora, PA-COrthopaedic Surgery
Orthopaedic Institute of Ohio



Elizabeth R. Fowler, PA-C
Orthopaedic Surgery
Orthopaedic Institute of Ohio



Kerri Gerding, CNPFamily Medicine
Lima Memorial Physicians



John R. Griffith, CNP *General Surgery / Trauma*Midwest Surgical Specialists



NEW MEDICAL STAFF MEMBERS



Suresh C. Gupta, MDAnesthesiology
Lima Memorial Anesthesiology



Jennifer L. Hermiller, CNM
Obstetrics / Gynecology
Lima Memorial Alliance
OB - GYN



Adam J. Homan, PA-C
Orthopaedic Surgery
Orthopaedic Institute of Ohio



Elizabeth T. Jacobs, MD Emergency Emergency Physicians of Northwest Ohio



Abigail L. Joy, PA-COrthopaedic Surgery
Orthopaedic Institute of Ohio



Darcy L. Langhals, DOObstetrics / Gynecology

OB/GYN Specialists of Lima, Inc.



Brett E. Lindstrom, DO

Emergency

Emergency Physicians of
Northwest Ohio



Charles J. Lowrey, MD

Anesthesiology

Lima Memorial Anesthesiology



Khalid M. Miri, DO *Emergency*Emergency Physicians of Northwest Ohio



Ankit Patel, MD

Anesthesiology

Lima Memorial Anesthesiology



Taylor J. Peterson, PA-C *Urology*Midwest Surgical Specialists
Urology



Jordan R. Pothast, PA-C
Orthopaedic Surgery
Orthopaedic Institute of Ohio



NEW MEDICAL STAFF MEMBERS



Marissa K. Recker, CNPFamily Medicine
Lima Memorial Physicians



Kara N. Stephenson, CRNA *Nurse Anesthetist*Lima Memorial Anesthesiology



Inderpal S. Thethi, MD
Pulmonology / Critical Care
Lima Memorial
Pulmonary Services



Jennifer J. Truman, PMHNP
Psychology
Lima Memorial Next Chapter
Mental Health



Bradley M. Wolf, PA-C
Neurosurgery
Midwest Surgical Specialists
Spine & Neurosurgery

Anesthesiology
Lima Memorial Anesthesiology
Joseph M. Long, MD
Mark Fetko, MD
Shay L. Price, MD

Gastroenterology

Gastro Health

Krystal S. Umfleet, CNP

Julie L. Garver, CNP

Hospitalist
Schumacher Clinical Partners Midwest Hospitalists
Lynn A. Bolenbaugh, PA-C







FINANCIAL HEALTH



BUDGET

Operating margin better than budget





CASH ON HAND

Increased days cash on hand



COLLECTIONS

Increased point-of-service collections

LIMA MEMORIAL EXPANDS 340B DRUG PRICING PROGRAM







Lima Memorial's 340B Drug Pricing Program extended its impact by allowing the hospital to broaden its pharmaceutical offerings with drugs for oncology, dialysis and psoriasis-related conditions. The 340B Program continues to offer cost savings opportunities.

UNVEILING THE GIFT OF GREAT CARE

Lima Memorial welcomed the first of many patients into its new Inpatient Rehabilitation Center in November of 2020. Through community support, the Lima Memorial Foundation raised \$2.5 million to transform the way inpatient rehabilitation is delivered in our region. We are most grateful to the more than 1,800 individuals who contributed to this tremendous community asset, including those who supported the project through a named gift to the Foundation.













LIMA MEMORIAL FOUNDATION 2021 GOLF CLASSIC

More than 190 golfers teed off at the 2021 Lima Memorial Foundation Golf Classic. Presenting Partners Huntington Bank, ProMedica, Tuttle Construction, Inc., Touchstone CPM, Dr. Dennis Morris and Mike and Danette Swick supported the event, along with more than 65 community members and business partners. Proceeds from the event helped the Foundation reach its goal to establish an Inpatient Renal Dialysis Treatment Center.



















LIVING THE SPIRIT 2021 BEING A PART OF SOMETHING GREATER

Each year, Lima Memorial associates join together in support of one another and our community through participation in the Living the Spirit campaign. In 2021, 65 departmental champions volunteered to lead Living the Spirit, and the result was an outstanding \$290,000 pledged to the Foundation in support of our patients, fellow associates and our community.





ASSOCIATES HELPING ASSOCIATES

As part of Living the Spirit, Lima Memorial associates join together to support associates experiencing financial hardship or an unforeseen emergency. In 2021, \$57,000 was provided to 70 associates in their time of need.

LIVING THE

THE LIMA MEMORIAL FOUNDATION A CRITICAL JOURNEY

The Lima Memorial Foundation and our community united on A Critical Journey to raise \$1.2 million to establish a dedicated Inpatient Renal Dialysis Treatment Center, where critically ill patients in kidney failure benefit from advanced treatment in a private, family-centered environment with unparalleled quality, safety and comfort.

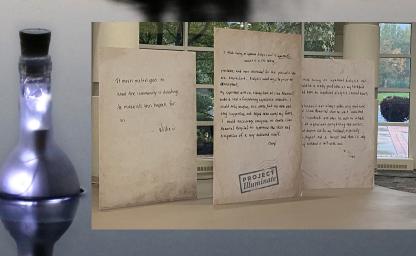




A CRITICAL JOURNEY | PROJECT ILLUMINATE

In October 2021, the Lima Memorial Foundation launched Project Illuminate. This illuminating art installation shined a light on the Foundation's funding priority to establish a dedicated Inpatient Renal Dialysis Treatment Center. Messages from patients and caregivers were placed in sealed bottles in a symbolic and artistic display on the waters of the Lima Memorial Medical Park.









PEDIATRIC THERAPY RECEIVED GENEROUS GRANT

Lima Memorial's Developmental Pediatric Therapy program received a \$35,000 grant from the Greek Orthodox Ladies Philoptochos Society Children's Medical Fund. This grant has allowed our team to provide advanced therapy to children using highly specialized equipment, some of which has not been available in our region.



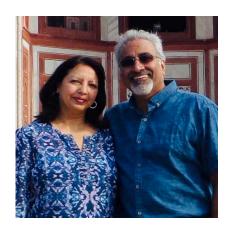


GRANTS



AUXILIARY DONATION PRESENTED TO FOUNDATION

During the Auxiliary General Meeting, the Lima Memorial Auxiliary presented the Foundation with a \$50,000 donation to support the hospital's new Welcome Center. The donation was made as part of a \$500,000 pledge made by the Auxiliary.



MALHOTRA ENDOWMENT SUPPORTED AT-RISK MOTHERS AND INFANTS

Thanks to the newly established Varsha and Praveen K. Malhotra, M.D., Women & Children's Healthcare Endowment, the Family Birth Center was equipped with resources to maximize the health and safety of at-risk expectant mothers and infants. In 2021, initial funds were used to address maternal hypertension, car seat safety and the effects of infant drug withdrawal for families demonstrating a significant need.

SAFE SWADDLES FROM RYLEE'S ANGELS

In 2021, Lima Memorial associate Lacey Hefner started selling Rylee's Angels t-shirts in honor of her daughter, Rylee, who passed away from Sudden Infant Death Syndrome. The proceeds went towards purchasing 44 sleep swaddles to donate to the Lima Memorial Family Birth Center. These special swaddles are equipped with Velcro and are ultimately safer for babies, as a regular swaddle may come undone and cover a baby's face during sleep.



SOLE MISSION PROJECT SUPPORTS OUR PATIENTS

The Lima Memorial Emergency Center received a donation of 65 shoes from Sole Mission Project. This donation provided proper footwear for patients who may have lost their shoes in an accident or left home without them.





LIMA MEMORIAL AUXILIARY RECOGNIZED LIFETIME MEMBERS

The Lima Memorial Auxiliary recognized 2020 and 2021 Lifetime Members. These individuals have served at Lima Memorial for 20 years with 10 of those years as active, in-service volunteers. To receive the prestigious honor of Life Membership, volunteers must complete a total of 400 hours. The Lima Memorial Auxiliary recognized 16 volunteers with Life Membership.



AUXILIARY SCHOLARSHIPS AWARDED

The Lima Memorial Auxiliary awarded \$1,500 scholarships to two deserving, local students who plan to pursue a career in the medical field. Allie Honigford and Ryan Utendorf were recipients of these scholarships. Additionally, Lima Memorial Volunteen Kylie Shafer was awarded the \$2,000 Volunteen Scholarship.









RECOGNIZING VOLUNTEER CARE

During National Volunteer Appreciation Week, Lima Memorial associates recognized and thanked all of the volunteers who lend their time and talent to our health system. Our dedicated team of volunteers provided approximately 30,000 service hours in 2021.





WOMEN IN BUSINESS LEARN ABOUT TAVE

Natalie Lammers, PA-C, with the Heart Institute of Northwest Ohio and Structural Heart Program Coordinator, spoke at the Lima / Allen County Chamber of Commerce Women in Business event about the Transcatheter Aortic Valve Repair (TAVR) procedure now available at Lima Memorial. Natalie informed the attendees of the many benefits this procedure offers to our patients suffering from aortic stenosis and the exponential improvement in quality of life seen in so many patients. Lima Memorial's heart team completed 30 TAVR procedures in 2021.

ASSOCIATES #GORED FOR WOMEN'S HEART HEALTH

Go Red for Women is a day set aside to raise awareness for women's heart health. Associates throughout the hospital were found wearing their best red outfits to promote the campaign's message. Cardiovascular disease is the #1 cause of death in women, but through education and lifestyle changes, women can significantly lower their risk.



















FRIEMOTH HONORED WITH DAISY AWARD

Amber Friemoth, LPN in Occupational Health, received a heartwarming surprise when fellow associates honored her with The DAISY Award®. The DAISY Award® is a nationwide program that recognizes and celebrates nurses who go above and beyond to provide extraordinary care. Amber was honored with this prestigious award after receiving seven separate nominations for the remarkable care she provided in the COVID-19 testing drive-thru.

LARUE APPOINTED TO STATE BOARD OF EMFTS RURAL EMS COMMITTEE

Lima Memorial proudly recognized EMS Manager, Doug LaRue, for his two-year appointment to the State Board of Emergency Medical, Fire and Transportation Services (EMFTS), EMS Rural Sub-Committee. Made up of EMS providers and educators from across the state, the Rural EMS Committee aims to address the unique challenges facing previously under represented rural EMS providers.





DONATE LIFE HONORS ORGAN DONATION EFFORTS

Lifeline of Ohio honored Lima Memorial Health System in a unique way during the Tournament of Roses Parade. Jessica Cunningham and Chris Joseph signed a rose vial that was placed on the Donate Life Rose Parade float, representing our vital role in saving and healing lives through organ donation.





ASSOCIATES SHARE VALUABLE FEEDBACK

Lima Memorial launched the 2021 Associate Engagement Survey through Press Ganey. Associates shared their feedback for improving the Lima Memorial associate experience. Together, we achieved a participation rate of 87% for the survey, which is well above the national average of 73%.





SERVICE MILESTONES CELEBRATED

High Five is Lima Memorial's annual associate recognition celebration, honoring associates who have reached service milestones of 5, 10, 15, 20, 25, 30, 35, 40 and 45 years with our LMHS family. In 2021, while unable to celebrate in our traditional, in-person fashion, associates were celebrated virtually with special features in Connect along with posts on Facebook and Instagram. Associates also had the opportunity to win the Golden Ticket as a fun and memorable way to win PTM.

ASSOCIATES ENJOY FOOD TRUCK DAYS

Lima Memorial hosted several Food Truck Days throughout the summer and fall months as a celebration and thank you to our associates for the Great Care they provide.





HOSPITAL WEEK 2021

The Lima Memorial team was recognized during Hospital Week 2021 for moving our Great Care forward. Associates were recognized with Great Care t-shirts, a complimentary meal in the cafeteria and a special video message of appreciation.



MEDICAL STAFF LEADERSHIP RECOGNIZED







At the annual meeting of the Medical Staff Executive Committee, Dr. Susan Kaufman ceremoniously passed the Medical Staff President's gavel to incoming president, Dr. Jaber Alanzi. Many physicians were recognized for their leadership by Dr. Dennis Morris, Vice President & Chief Medical Officer, including Dr. Susan Kaufman for her role as 2021 Medical Staff President and Dr. Paul Anike for his service on the Medical Staff Executive Committee.



DR. LOBEL AND TEAM ADMINISTERED LIFE-SAVING PROCEDURES ABROAD

As part of the Chunilal Initiative, Dr. Jeffrey S. Lobel of Midwest Surgical Specialists | Spine & Neurosurgery and members of his team visited Milton Cato Memorial Hospital in St. Vincent to perform life-saving surgical interventions. These included brain tumor removals and shunt placements, along with spinal decompressions for individuals who have neurologic difficulties or pain associated with their peripheral nervous systems.

CELEBRATING GREAT CARE AND GREAT PROVIDERS

Lima Memorial associates recognized our providers on Doctors' Day with special cards containing meaningful messages of gratitude. Lima Memorial also invited patients to honor a special provider for their commitment to good health with a gift to the Lima Memorial Foundation.











BRENNAN CREATED THE LIMA MEMORIAL SERENITY GARDEN

Noah Brennan transformed Lima Memorial's courtyard into a healthy and revitalized space called the Lima Memorial Serenity Garden for his Eagle Scout service project. To complete the project, Noah raised the necessary funds, designed the project and completed the work needed to revitalize the area. Through this project, Noah achieved his Eagle Scout rank and created a space of healing dedicated to past, present and future Lima Memorial associates and volunteers.





THANK YOU, TEXAS ROADHOUSE

Proceeds from a Texas Roadhouse fundraiser went towards the purchase of gift cards for newly diagnosed patients with breast cancer. Texas Roadhouse presented these gift cards to members of the Lima Memorial Women's Health Center to be distributed to patients.

SENIOR ANGEL ADVOCATES

The Lima Memorial family came together in true Great Care spirit by adopting 80 senior citizen angels and brightening their holidays with gifts. These senior citizen angels are often without family support and on limited means.



OUR ANGELS

Lima Memorial associates adopted 42 children through our Associate Angel program. This provides a means of assistance to associates to help fulfill the Christmas wishes of their children.







NEW EMPLOYEE ASSISTANCE PROGRAM INTRODUCED

Lima Memorial introduced ProMedica's Employee Assistance Program (EAP) so associates can access the resources needed to manage challenging situations during challenging times. Associates can receive solution-focused counseling, referral assistance and 24 / 7 crisis support. Associates can also benefit from the onsite services available through this partnership.







GREAT TPA CARE RECOGNIZED

Lima Memorial recognized ICU RNs Marci Farber, Shandra Binkley and Cortney Miller for their outstanding care for patients after receiving tPA, a drug that helps in dissolving blood clots that cause strokes. All were recognized for having perfect tPA charting and utilizing close critical monitoring to notice adverse effects in tPA patients. This allows patients to have optimum recovery during the immediate post-stroke phase of care.

LIMA MEMORIAL SUPPORTS VILLAGE OF OTTAWA

Lima Memorial Occupational Health and Laboratory collaborated with the Village of Ottawa to offer employees and spouses a Wellness Screening. Participants received the BMP (Basic Metabolic Panel), CBC, Lipid, PSA and Hepatitis C screenings to take charge of their health.







LAB TEAM PLANTS PRIDE...NOT LITTER

The Lima Memorial Laboratory team volunteered their time cleaning up Eastown Road as a part of the Plant Pride...Not Litter Adopt-A-Roadway Program. The team adopted Eastown Road from Allentown Road to State Route 117.

HEALTH AND WELLNESS EDUCATION EXTENDED TO COMMUNITY

Our Lima Memorial Pediatrics and Trauma teams participated in the Activate Allen County Block Party at the Bradfield Community Center. Members of our team provided education on the importance of health and well-being to our community.







MORE THAN \$16,000 RAISED FOR RELAY FOR LIFE

As the Presenting Sponsor for Relay for Life of Lima, Lima Memorial lead the way in the fight against cancer in 2021. The Lima Memorial team raised more than \$16,000 to help bring an end to cancer.

