PHARMACY RESIDENCY ACCREDITATION EXTENDED

The American Society of Health-System Pharmacists (ASHP) extended Lima Memorial’s pharmacy residency program to a full six-year accreditation. This is a tremendous accomplishment for a new program.

LIMA MEMORIAL RECERTIFIED AS A PRIMARY STROKE CENTER

Lima Memorial earned The Joint Commission’s Gold Seal of Approval® for Advanced Certification for Primary Stroke Centers. This recertification emphasizes our commitment to providing the greatest level of patient care by adhering to a higher standard of service for stroke patients.
LIMA MEMORIAL EARNED RURAL REFERRAL CENTER DESIGNATION

Lima Memorial earned Rural Referral Center designation from the Centers for Medicare and Medicaid Services. Rural Referral Centers are high-volume, acute care, rural hospitals that treat a large number of complicated cases. Qualifying as a Rural Referral Center set the groundwork for Lima Memorial to participate in the 340B Drug Pricing Program.

LMHS DESIGNATED AS CARE CONTINUUM CENTER OF EXCELLENCE FOR LUNG CANCER

Lima Memorial earned designation as a Care Continuum Center of Excellence (CCCOE) by the GO2 Foundation for Lung Cancer. Meeting CCCOE criteria puts Lima Memorial on par with leading academic and research institutions and provides patients with access to the latest innovations not typically found in community hospitals.
TRU-D FLEET WORKS AROUND THE CLOCK

Thanks to community support, the Lima Memorial Foundation acted swiftly to purchase two additional Tru-D disinfecting robots to provide maximum protection for our patients and associates.

Lima Memorial’s Infection Control team partnered with our Environmental Services (EVS) team to set a goal for the number of cycles our TRU-D disinfecting robots would perform. For 2020, that goal was 5,700 cycles. The dedication of our EVS team paired with our community’s support allowed us to exceed this goal by completing 6,849 cycles.

0 HOSPITAL-ACQUIRED MRSA BACTEREMIA
0 HOSPITAL-ACQUIRED COVID-19 INFECTIONS
The College of Healthcare Information Management Executives’ (CHIME) Most Wired program awarded Lima Memorial with a Level 8 recognition. This distinction recognizes the ongoing progress in adapting to the ever-changing healthcare information technology industry. The surveys assessed the adoption, integration and impact of technologies in healthcare organizations at all stages of development.
CARDIOVASCULAR AND PULMONARY REHAB PROGRAM EARNS AACVPR CERTIFICATION

The Lima Memorial Cardiovascular and Pulmonary Rehab program earned certification from the American Association of Cardiovascular and Pulmonary Rehabilitation (AACVPR). This certification recognizes our commitment to meeting rigorous standards and to improving the quality of life of patients suffering from cardiovascular and pulmonary problems by exceeding standards of care.

WOMEN’S HEALTH CENTER RECEIVES REACCREDITATION FROM AMERICAN COLLEGE OF RADIOLOGY

Lima Memorial Women’s Health Center received reaccreditation from the American College of Radiology (ACR) for the Stereotactic Breast Biopsy Accreditation. With this achievement, the Women’s Health Center remains designated as a Breast Imaging Center of Excellence by being fully accredited in mammography, breast ultrasound, breast MRI and stereotastic biopsy.
SAFETY FIRST
ELIMINATING ALL HARM

Lima Memorial is committed to fostering a culture of safety. Daily safety huddles have been instrumental in addressing safety concerns in real time. Good safety catches are publicized to promote transparency and awareness of potential safety issues. Serious safety events are evaluated, tracked and reported monthly so the necessary improvements can be made timely.

Lima Memorial is also evaluating and scoring incidences of emotional harm impacting patients and their families. The information is used for tracking and trending so appropriate improvements can be made to reduce emotional stressors and further develop a patient-centric experience.

LANGUAGE OF CARING®

As we continue our journey of safety to reduce emotional harm, Language of Caring® continues to give our team the tools needed to effectively show our care. Language of Caring® training is conducted for each new hire during orientation. Language of Caring® tools are also being shared each month by each department’s caring coach.

QUALITY & SAFETY
Lima Memorial is known for introducing many medical “firsts” to our region, and we continued that tradition with the expansion of robotic technology for our spine and neuro surgical service line.

The Mazor X™ Robot positioned Lima Memorial as the third health system in the state to offer a robotic-guided spine surgery. More than that, it provides our patients with a solution to their often debilitating back pain. The Mazor X™ Platform combines pre-operative planning tools and analytics with intra-operative guidance, giving surgeons advanced spinal surgery options. Long-term benefits include smaller incisions, decreased length of hospital stay and higher accuracy of fixations and fusions, avoiding additional fusions later in life.

Alongside the Mazor X™ technology, we now offer the Stealth Autoguide System for patients presenting with brain tumors. Lima Memorial is the only organization east of the Mississippi River to offer this advanced level of technology and expertise to our patients. This system allows our surgeons to pinpoint the precise locations of lesions or tumors on the brain or spine to perform accurate biopsy retrieval and tumor resection.
OUTPATIENT DIAGNOSTIC AND IMAGING CENTER OPENS

Lima Memorial’s new Outpatient Diagnostic and Imaging Center houses state-of-the-art technology, including CT, wide-bore MRI and an interventional radiology suite. Encompassing more than 20,000 square feet, this new center is also home to nuclear medicine, x-ray, pulmonary function testing, EEG and laboratory services.

Our new, wide-bore SIGNA™ Artist MRI provides next-generation technology to the region. For patients, it provides 360-degrees of coil coverage to accommodate all body shapes and sizes and enables feet-first imaging for all scans. This translates into a whole new level of comfort for our patients, along with outstanding image quality for diagnostic interpretation by our providers.
INPATIENT REHABILITATION WELCOMES PATIENTS

In 2018, the Lima Memorial Foundation embarked on a two-year campaign to raise $2.5 million to completely transform the way inpatient rehabilitation is delivered for our region. In November 2020, we welcomed the first of many patients into the newly transformed center.

Features within the family-centered, community-based environment include home-like patient rooms, a therapy gymnasium, salon, community dining center, family room, kitchen and garage, complete with a car transfer simulator. We are thankful for the support of our community to bring this impressive level of rehabilitative care to our patients.
LIMA MEMORIAL MEDICAL CENTER AT WAPAKONETA OPENS

Lima Memorial Medical Center at Wapakoneta began seeing patients in its new 16,000 square-foot patient care facility. The spacious medical center was built to accommodate the tremendous growth of family medicine and Walk-In Care services. Features within the $3.9 million facility include 21 newly equipped exam rooms and 2 procedure rooms. Multiple check-in and checkout stations maximize patient privacy and efficiency. Patients benefit from the convenience of on-site laboratory and x-ray services. Local businesses and industries can keep their workers safe and healthy with the center’s on-site occupational health services. Décor throughout the facility is reminiscent of Auglaize County’s rich history, including its hometown hero, Neil Armstrong. Future plans include the addition of specialty care services.
TAVR PROCEDURE MARKS NEW MILESTONE

On August 3, 2020, Lima Memorial’s structural heart team completed the first Transcatheter Aortic Valve Replacement (TAVR) procedure. TAVR is a minimally invasive alternative to open-heart valve replacement surgery designed to replace a diseased aortic valve in patients suffering from severe, life-impacting aortic stenosis. The procedure has become a primary option for patients who are not good surgical candidates for an open-heart procedure. The multidisciplinary TAVR team includes interventional cardiologists, cardiothoracic surgeons, imaging specialists, anesthesiologists, advanced practice providers and a structural heart coordinator.
ADVANCED ALLERGY TESTING AVAILABLE FOR REGION

Lima Memorial Laboratory now offers a blood testing method that detects all forms of allergies, including furry animals. ImmunoCAP™ Allergen Components is a simple blood collection that can replace the need to perform the traditional, often uncomfortable, scratch testing. The test allows the provider to prepare a comprehensive management plan for the patient. Lima Memorial Laboratory is the only laboratory in the area to offer this advanced test.

CRYOBIOPSY ASSISTS IN DETECTING LUNG DISEASE

Lima Memorial continued to lead the way in caring for individuals with all lung conditions. Cryobiopsy was introduced to our arsenal of diagnostic tools to aid in the detection of chronic lung disease, including cancer. This innovation is an alternative to surgical lung biopsy. It provides a higher quality biopsy with better diagnostic yield and can prevent patients from undergoing a more invasive surgical procedure.
NEW MEDICAL STAFF MEMBERS

Fadi Abbass, MD
Otolaryngology
Midwest Surgical Specialists
Ear, Nose & Throat

R. Mike Badgett, CRNA
Anesthesiology
Lima Memorial Anesthesiology

Stephan T. Broderick, MD
Emergency Services
Emergency Physicians of Northwest Ohio

Emily H. Burns, CNP
Palliative Care
Lima Memorial Physicians

Razan Al-Nahhas, DO
Emergency Services
Emergency Physicians of Northwest Ohio

Jennifer M. Ballou, CNP
Neurological Surgery
Cooley Neurosurgical Clinic, Inc.

Kelsey Brokamp, CNP
Gastroenterology
Gastrointestinal Associates

Krista E. Burrows, PA-C
General Surgery
Midwest Surgical Specialists

Jason M. Anane-Safeh, MD
Orthopaedic Surgery
Orthopaedic Institute of Ohio

Elisabeth J. Bommarito, MD
Emergency Services
Emergency Physicians of Northwest Ohio

Carol A. Bryant, CNP
General Surgery
Lima Memorial Physicians

James W. Carlier, PA-C
Orthopaedic Surgery
Orthopaedic Institute of Ohio
NEW MEDICAL STAFF MEMBERS

Stephanie N. Casey, MD
Emergency Services
Emergency Physicians of Northwest Ohio

Brandon Colvin, MD
General Surgery
Midwest Surgical Specialists

April Coughlan, CNP
Hematology / Medical Oncology
Lima Memorial Cancer Institute

Wayne S. Court, MD
Radiation Oncology
Lima Memorial Cancer Institute

Shawn T. Cuevas, DO
Anesthesiology
Lima Memorial Anesthesiology

Matthias J. Franzen, DO
Anesthesiology
Lima Memorial Anesthesiology

Kelly M. Friesner-Gephart, CNP
Family Practice
Lima Memorial Physicians

Jingtong J. Gao, PA-C
Internal Medicine
Schumacher Clinical Partners - Midwest Hospitalists

Carrie A. Greene, CNP
Palliative Care
Lima Memorial Physicians

Kasey R. Harrod, CNP
Surgical Services / Anesthesiology
Lima Memorial Physicians

Cory R. Heuerman, PA-C
Cardiothoracic & Vascular Surgery
Lima Memorial Ohio Cardiothoracic & Vascular Surgeons

Kristin R. Hoehn, CNP
Pulmonology
Lima Memorial Pulmonary Services
NEW MEDICAL STAFF MEMBERS

Kevin W. Johnson, MD  
Pediatrics  
Lima Pediatrics

Melissa M. Kloeppel, CNP  
Orthopaedic Surgery  
Orthopaedic Institute of Ohio

Jaime B. McBride, DO  
Emergency Services  
Emergency Physicians of Northwest Ohio

Obinna V. Obiekezie, MD  
Internal Medicine  
Schumacher Clinical Partners - Midwest Hospitalists

Aneeta R. Khanna, MD  
Internal Medicine  
Schumacher Clinical Partners - Midwest Hospitalists

Frederick T. LeJeune, CRNA  
Anesthesiology  
Lima Memorial Anesthesiology

Alyssa S. Mewha, PA-C  
Emergency Services  
Emergency Physicians of Northwest Ohio

Sirena Kitz, PA-C  
Emergency Services  
Emergency Physicians of Northwest Ohio

Amanda D. Lott, CNP  
Pulmonology  
Lima Memorial Pulmonary Services

Debra L. Moore, CNM  
Obstetrics/Gynecology  
Lima Memorial Alliance OB-GYN

Nino M. Papale, MD  
Emergency Services  
Emergency Physicians of Northwest Ohio

Melissa M. Kloeppel, CNP  
Orthopaedic Surgery  
Orthopaedic Institute of Ohio

Alyssa S. Mewha, PA-C  
Emergency Services  
Emergency Physicians of Northwest Ohio

Debra L. Moore, CNM  
Obstetrics/Gynecology  
Lima Memorial Alliance OB-GYN

Nino M. Papale, MD  
Emergency Services  
Emergency Physicians of Northwest Ohio
NEW MEDICAL STAFF MEMBERS

Michelle L. Prowant, CNP
Pulmonology
Lima Memorial Pulmonary Services

Logan M. Rieman, CNP
Orthopaedic Surgery
Orthopaedic Institute of Ohio

Melissa M. Scott, PA-C
Cardiology
Lima Memorial Heart Institute of Northwest Ohio

Michael F. Stretanski, DO
Orthopaedic Surgery
Orthopaedic Institute of Ohio

Vahid Tavakoli, MD
Cardiology
Lima Memorial Heart Institute of Northwest Ohio

Michelle M. Tegenkamp, PNP
Pediatrics
Lima Pediatrics

Jeffrey A. Trager, DO
Emergency Services
Emergency Physicians of Northwest Ohio

Jamie L. Verhoff, CNP
Cardiology
Lima Memorial Heart Institute of Northwest Ohio

Ashima Vohra, MD
Emergency Services
Emergency Physicians of Northwest Ohio

Hingwan Yu, MD
Internal Medicine
Schumacher Clinical Partners - Midwest Hospitalists

Brittany N. Zeigler, CNP
Hematology / Medical Oncology
Lima Memorial Cancer Institute
NEW MEDICAL STAFF MEMBERS

Anesthesiology
Lima Memorial Anesthesiology
Samir M. Patel, MD, DPM

Emergency Services
Emergency Physicians of Northwest Ohio
Maxwell J. Buchwalder, DO
Ryan D. Johnston, MD
Brenton R. Keeley, MD
Bret E. Lindstrom, DO
Khalid M. Miri, DO
Kent M. Weaver, DO

Medical Oncology / Hematology
Cancer Care of West Central Ohio
Heather N. Ott, CNP

Medical Services / Infectious Disease
Eagle Telemedicine
Alan E. Bakst, MD
Mary C. Carter, MD
Adam S. Evans, MD
Hany L. M. Farag, MD
David P. Fitzgerald, MD
Andrew Freedman, MD
Charles A. Kutler, MD
Dominick A. Rascona, MD
Ayesha Rashid, MD
Nancy A. Rihana, MD
Jeffrey A. Sadowsky, MD
Raina H. Saleh, MD
Yasser Samra, DO
Connie L. Smith, MD
Folarin K. Sogbetun, MD
Obiageli C. Sogbetun, MD

Neurology - Telemedicine
Telespecialists
Nattasha J. Acevedo-Ramirez, MD
Mazen A. Almidani, MD
Darshana P. Amin, DO
Amanda L. Cheshire, MD
Sandro J. Corti, MD
Adam S. Mednick, MD
Tao Tong, MD

Pulmonology
Tele-Sleep Medicine
Grant T. Pierson, MD

Teleradiology
Teleradiology
Navid A. Zenooz, MD

Neurology
ProMedica Physicians
ProMedica Stroke
Monica Hajjar, PA-C
Melinda Hendricks-Jones, PA-C
Sarah Robbins, CNP
Julie Shawver, PA-C
FINANCIAL HEALTH

BUDGET
- Operating margin better than budget

CASH ON HAND
- Increased days cash on hand

COLLECTIONS
- Decreased number of days in accounts receivable
- Increased point-of-service collections
- Exceeded cash collection goal

FINANCIAL STRENGTH
LIMA MEMORIAL RECEIVED 340B APPROVAL
Lima Memorial received approval to participate in the 340B Drug Pricing Program (340B Program). The 340B Program provides outpatient pharmaceuticals at discounted rates, enabling enrolled hospitals to provide reduced-price drugs to patients, expand comprehensive health services and continue to serve under and unreimbursed healthcare services.

POINT OF SERVICE COLLECTIONS EXPANDED
Lima Memorial initiated Point of Service collections at every location a patient checks in to receive healthcare services. Point of Service collections are defined as payments requested on estimated charges prior to or at the time of the healthcare service being delivered. Last year, this new process resulted in more than $195,000 collected.
MORE THAN $1.5 MILLION RAISED IN SUPPORT OF LIMA MEMORIAL!
SPIRIT LIVES IN THE LMHS FAMILY

More than 900 associates joined together to support one another and our community through their participation in the 2020 Living the Spirit campaign. With outstanding participation among associates, coupled with 100% leadership commitment, more than $320,000 was raised. The gifts support fellow associates in their time of need through the Associate Relief Fund and the community by bringing needed technological advancements, programs and services to the health system and region.

“We were just very grateful that my colleagues thought about us. They are like a second family to me.”
Ben Krouskop, RN

“I was very touched someone would do that for me.”
Sue Simpson, RN

“I am so grateful for everyone who contributes. You never know when you could be the one who would need it.”
June Arnold, Surgical Technician

MEDICAL STAFF GENEROUSLY DONATES TO SUPPORT ASSOCIATES

The Lima Memorial Medical Staff Executive Committee unanimously approved a $20,000 donation to the Lima Memorial Foundation Associate Relief Fund. “Our medical staff recognizes the heroic efforts of our Lima Memorial Health System family to care for our community,” stated Dr. Susan Kaufman, Medical Staff President. “We, in turn, want to show our support for our Lima Memorial Health System family. We recognize the significant and unforeseen needs presented by the COVID-19 pandemic, and we hope those in need will find help through the Associate Relief Fund.”
A JOURNEY LIKE NO OTHER

The Lima Memorial Foundation Journey gala has become a premier event for our region. While COVID-19 impacted the Foundation’s ability to unite together for an event, it didn’t impact its ability to unite together for a cause. A Journey Like No Other brought individuals and businesses together virtually to take on the top cancers impacting our region – lung, breast, prostate and colorectal cancer. Thanks to tremendous community support, individuals in our community will now have the benefit of early detection and advanced diagnostic capabilities to stop cancer in its tracks.

A JOURNEY LIKE NO OTHER

INTERACTIVE MURAL

An interactive mural now adorns the former Hefner Dairy Barn on Eastown Road, just north of the Medical Park. Cancer survivors, their families, caregivers, physician champions and individuals who supported the 2020 Funding Priority painted messages of hope, inspiration and remembrance on the Journey Mural.

$750,000+

RAISED

UNITED IN THE FIGHT AGAINST CANCER

Thank You!

RAISED

UNITED IN THE FIGHT AGAINST CANCER

YOUR Journeys STARTS TODAY.
COMMUNITY OUTPOURING OF GENEROSITY

Throughout the year, Lima Memorial received many generous donations from individuals and organizations. These donations all have a specific purpose aimed at helping patients and their families when they need it most. Lima Memorial is most appreciative of these donations and values the impact they have on our community of care.

TOY DONATION IN HONOR OF RYLEE

Lacey Hefner, BSN, RN, PCM Clinical Informatics, made her fourth toy donation in honor of her daughter, Rylee, who passed away from Sudden Infant Death Syndrome in 2016. Each year, friends, family, co-workers and other families who have lost a child donate toys in Rylee’s memory to Lima Memorial’s Pediatric Unit.
ASSOCIATES RECOGNIZED AT HIGH FIVE

High Five is our annual associate recognition celebration, honoring associates who have reached service milestones of 5, 10, 15, 20, 25, 30, 35, 40, 45 and 50 years with our LMHS family. An astounding 8 associates were recognized for 40 years of service. Bethel Hurles was honored for achieving an impressive 45 years of service, and Gloria Bratton was honored for achieving a remarkable milestone of 50 years of service. More than 170 associates were recognized for a total of 2,180 years of dedicated service to Lima Memorial and to our community.
CAR DiAC TEAM MEMBERS HOST Q&A SESSION FOR ROTARY CLUB OF LIMA

Dr. Pamela Gardner, Cardiologist with Lima Memorial Heart Institute, and Jessica Cunningham, Clinical Manager, spoke to the Rotary Club of Lima about the differing symptoms of a heart attack between men and women, the important role cardiac rehabilitation plays before and after a heart procedure and the cardiac catheterization services available at Lima Memorial. The interactive setting allowed Rotary Club members to have all of their heart-related questions answered.

WOMEN IN BUSINESS LEARN ABOUT HEART DISEASE

Kristy Meyer, Physician Assistant with Lima Memorial Cardiothoracic & Vascular Surgeons, spoke at the Lima / Allen County Chamber of Commerce Women in Business event about the signs and symptoms of heart disease in women and the importance of early detection through simple screening exams.

ASSOCIATES #GORED FOR WOMEN

Go Red for Women is a day set aside to increase awareness for women's heart health. Associates throughout the hospital were found sporting red gear to promote the campaign’s message. Cardiovascular disease is the #1 leading cause of death in women, but through education and lifestyle changes, women can significantly lower their risk.
ENCOURAGING YOUTH TO BE HEART SMART

Lima Memorial hosted a Be Heart Smart program for St. Charles Elementary School to raise awareness for heart disease during American Heart Month. Students in grades 1 - 4 participated in interactive stations, including a hands-only CPR demonstration and how to create a healthy meal. The event was topped off with an energetic musical exercise routine. Educating children at a young age is key to instilling heart-healthy habits that will promote good health and well-being into adulthood.

CARDIOPULMONARY REHAB CELEBRATES NATIONAL CARDIAC REHAB WEEK

Patients and their families, associates and physicians attended an open house for the new Cardiopulmonary Rehab Center during National Cardiac Rehab Week. Guests had the opportunity to learn from experts about cardiac resources and advancements in our region. Lima Memorial’s Cardiopulmonary Rehab Center offers an individualized and comprehensive rehabilitation program that consists of exercise and education.
LIMA MEMORIAL HOSTS SURVIVAL FLIGHT AIR MEDICAL TRANSPORT

Lima Memorial had the honor of hosting Survival Flight, Inc., an emergency medical transportation company and providing a tour of our hospital. Their mission and purpose is serving their customers with unsurpassed and rapid medical services to save lives.

LIMA MEMORIAL PARTNERS WITH ROTARY CLUB OF LIMA

Lima Memorial donated $9,700 to the Rotary Club of Lima as a result of the 2019 Fall Blood Clinic. We are proud to partner with the Rotary Club to improve the health and wellness of our community.
LIMA MEMORIAL BRINGS WELLNESS TO BATH MIDDLE SCHOOL
Several LMHS departments participated in the Bath Middle School Health and Wellness Fair and provided hands-on wellness activities and educated them on the dangers of e-cigarettes and vaping.

ALLEN COUNTY 4-H WELCOMES FIRST BABY BORN DURING 4-H WEEK
Allen County 4-H celebrated the first baby born during National 4-H Week with a special gift for Baby Rebecca who was born in our Family Birth Center. Members of Allen County 4-H welcomed Baby Rebecca to the world and congratulated her parents with a variety of items from our local 4-H Council.

THANK YOU, D.A.R.E.!
On behalf of the local D.A.R.E. organization, Ted Falke, D.A.R.E. Program Coordinator, presented a fatal vision kit to our Trauma Center for ongoing community outreach efforts. The kit includes six Fatal Vision® Alcohol Simulation Goggles to demonstrate the effects of alcohol impairment. This experience will help participants realize how susceptible they are to the potentially dangerous consequences of alcohol impairment when driving.
Angie Simpson, Medical Staff Manager, was elected to the Ohio Association of Medical Staff Services, representing Northwest Ohio in her new role. This association provides the opportunity for continuing education and promotes the improvement of professional knowledge and skill by uniting persons who are engaged in healthcare professional staff management activities.

EMS Manager Doug LaRue and EMS Medical Director Dr. Todd Brookens traveled throughout the community to present local departments and individuals special awards during National EMS Week. We are most grateful for the outstanding pre-hospital care provided by our EMS community, saving countless lives each year.
LOCAL STUDENTS RECEIVE LIMA MEMORIAL AUXILIARY AND SCHOOL OF NURSING ALUMNAE SCHOLARSHIPS

The Lima Memorial Auxiliary and Lima Memorial School of Nursing Alumnae awarded $1,500 scholarships to deserving, local students who plan to pursue a career in the medical field. Hannah Elwer, Hannah Will, Isabella Torsell, Kristen Luersman, Jordan Kennedy and Kaitlyn Vore, were recipients of these scholarships.

LMHS TEAM RAISED $13,000 FOR RELAY FOR LIFE

As the Presenting Sponsor for Relay for Life of Lima, Lima Memorial led the fight against cancer. Although held primarily as a virtual event, many event elements were incorporated to remember, celebrate and honor those touched by cancer. The Lima Memorial team raised nearly $13,000 to help bring an end to cancer.
CONGRATULATIONS, DOUG LARUE!
Doug LaRue, Lima Memorial EMS Manager, was nominated for the prestigious 2020 Ohio Hospital Association Health Care Worker of the Year Award. Throughout the community and specifically the EMS community, Doug is well known for his unwavering commitment to our hospital and our community’s first responders. A 25-year EMT himself, Doug values the role of our pre-hospital providers and goes to great lengths to provide the education, tools and resources they need to deliver exceptional care in the field. Even more, Doug approaches every situation with a smile and “can-do” attitude.

LIMA MEMORIAL AUXILIARY CELEBRATES CHANGING OF OFFICERS
The Lima Memorial Auxiliary recognized out-going President, David McCluer, and installed officers for 2021 during its annual 2020 meeting. Members of the Auxiliary Board are joined in partnership, working together to further the mission and goals of the organization. Linda Lindstrom will serve for two years as the Board President, and David Harsh will begin his two-year term as President-Elect. Congratulations to all.
LIMA MEMORIAL PRESENTS 2020 BABY FESTIVAL
Lima Memorial Health System proudly partnered with The Lima News to host the 2020 Baby Festival. Lima Memorial’s Family Birth Center, Lima Pediatrics and Lima Memorial Alliance OB-GYN were on-site to present the keynote address and speak with guests about what to expect before, during and after the birth of their baby.

ANGELS AMONG US 2020
Our Lima Memorial family came together in true Great Care spirit to adopt 95 senior citizen angels from around our area to help brighten their holiday season. Each year, Lima Memorial hosts the Senior Angel Tree in partnership with the Area Agency on Aging.

ASSOCIATE ANGEL TREE
During the holiday season, the Lima Memorial family exemplified their generosity by adopting more than 20 associates and their children through the LMHS Associate Angel program.

ASSOCIATE RELIEF FUND
Established in 2014, the Associate Relief Fund was created to provide assistance to Lima Memorial associates who experience times of hardship or disaster. In 2020, 112 associates were supported through the Associate Relief Fund with $62,000 distributed.
Giving your all is giving your best to the people and community you live and care for. It’s fighting right along side them, every step of the way to make them whole again. It’s what we call our fighting spirit. Whether it’s through services and treatments within our buildings or out in our communities, Lima Memorial is here for you. We always have been.

At Lima Memorial, we give it our all so you can, too.
SOUNDING THE ALARMS

On Friday, March 13, 2020, Lima Memorial Vice President of Medical Affairs and Chief Medical Officer Dr. Dennis Morris, joined Allen County Public Health and Mercy Health St. Rita’s for a news conference to alert the community about the seriousness of COVID-19 and the impact it could have on our community.
COMMUNITY EVALUATION CENTERS SERVE AS KEY RESOURCE

At the onset of the COVID-19 pandemic, Lima Memorial Health System collaborated with health organizations to establish Community Evaluation Centers. These centers were a key resource for individuals experiencing symptoms of COVID-19 and allowed for swift testing, proper quarantine and treatment when indicated.

PHARMACY MAKES HAND SANITIZER

Lima Memorial’s pharmacy team responded to the nationwide shortage of hand sanitizer by taking the problem into their own hands, literally. In response to the critical shortage, the Ohio Board of Pharmacy authorized pharmacies to compound this essential hospital resource. Our pharmacy secured the raw materials needed, despite a critically short market, thanks to collaborative efforts from our Materials Management team.
DEDICATED COVID-19 UNIT

Through a great deal of detailed planning and collaboration, a dedicated COVID-19 unit within our hospital became fully operational. This designated unit provided an area to effectively care for patients who presented under suspicion for or confirmed with COVID-19 while limiting the exposure to our associates and other patients.

LIMA MEMORIAL TELEHEALTH

Lima Memorial implemented a virtual platform to enhance access to care and help our community navigate through the unprecedented time swiftly and safely. Walk-In Care services fully transitioned to telehealth visits, allowing individuals to receive the care they need while staying safely at home.

14,845 TELEHEALTH VISITS
LIMA MEMORIAL BECOMES REGIONAL LEADER IN COVID-19 TESTING THROUGH QUICK AND CONVENIENT ACCESS

Lima Memorial partnered with Ohio Northern University (ONU) to bring PCR molecular testing for COVID-19 to the region. PCR molecular testing is the gold standard for detecting the COVID-19 virus. Having this highly accurate testing available locally significantly reduced the wait time for patients to receive their results. Lima Memorial recognized Ohio Northern University and Dr. Dennis De Luca for helping address a critical health need in our region through quality COVID-19 testing.

Our Lima Memorial Laboratory performed in excess of 45,000 COVID-19 tests.

DRIVE-THRU LOCATIONS PROVIDE EXPANDED ACCESS FOR TESTING

Lima Memorial continued to serve as a key resource for individuals in our region in the fight against COVID-19 through evaluation and testing. In addition to seven regional testing sites, a drive-thru testing site was opened to further expand access to quality testing for individuals in our region.
OCCUPATIONAL HEALTH OFFERS COVID-19 EVALUATION AND TESTING

Lima Memorial’s Occupational Health offered comprehensive services to protect and care for businesses in our community throughout the unconventional year. Our Occupational Health team became a reliable destination for businesses to have their employees tested for COVID-19 to ensure a safe and productive working environment could continue. The Occupational Health team also performed work site collections to help support the unique needs of the businesses.

LIMA MEMORIAL OFFERS COVID-19 ANTIBODY TESTING TO THE REGION

Lima Memorial continued to be at the forefront of providing testing solutions for the community by making COVID-19 antibody testing available. This testing capability was the next fundamental step in the fight against the COVID-19 pandemic. The COVID-19 antibody testing is used to identify the presence of an immune response to SARS-CoV-2, the virus that causes COVID-19.
HEALTHCARE HEROES
WORK HERE

In honor of Hospital Week and to shine a bright light on the many Healthcare Heroes within the walls of Lima Memorial, a commemorative digital book was created that shared a glimpse of what being a part of such a historic time has meant to so many of our associates.

#greatcare
COMMUNITY SUPPORTS CRITICAL NEED THROUGH HANDMADE MASKS

Lima Memorial received tremendous support from our community as the COVID-19 pandemic struck and handmade masks became a critical need. Each mask donated represented individuals who care greatly about our healthcare workers. More than 3,500 handmade masks were donated and distributed to help protect our community.

LIMA MEMORIAL LEADS THE WAY IN EDUCATION AND INFORMATION

Lima Memorial quickly responded to the rapidly evolving COVID-19 pandemic and lead the way in providing education and information to our community. Lima Memorial shared accurate and credible information about the virus with our community through social media, news stories and our website.
Dr. Dennis Morris Speaks Out with Governor DeWine

Governor Mike DeWine traveled to Lima in November to share his serious concerns about the dramatic increase of COVID-19 cases in our area. Dr. Dennis Morris, Vice President of Medical Affairs, joined Governor DeWine at a news conference, held at the Allen County Airport, to discuss the impact COVID-19 was having on area hospitals. Governor DeWine and Dr. Morris pleaded with the public to follow the safety measures known to slow the spread.

Dr. Kaufman Advocates with Governor

Dr. Susan Kaufman, Medical Staff President, joined Governor Mike DeWine and eleven medical professionals from throughout Ohio to discuss important steps to keep ourselves and our family safe during the holiday season.
COMMUNITY COMES TOGETHER TO SUPPORT THE LMHS FAMILY

During this COVID-19 crisis, it has been beyond humbling to have our community care for us. We are extremely grateful for the outpouring of support from our community during this unprecedented time. Donations of essential supplies and handmade masks helped protect our healthcare heroes. Food & beverage donations provided nourishment in moments when taking care of yourself was the last thing on your mind. Financial gifts to the COVID-19 Response and Recovery Fund helped us leverage our response to the escalating needs arising from this pandemic.

All Service Glass
Allen East 2nd Grade Class
Allen East Gatekeepers
Allen East Preschool
Allen East STEM
Tasha Allen
AmeriHealth
Amity Mold Company
Jodie Ankeney
Apollo Career Center
Arby's
Kevin Creamer
Culligan Water
Delphos Community & Dennis Krausing
Mike Dicke
Dodge Company
Jenna Duvall
ESC Preschool
Faith Christian Church
Teresa Faulder
Shelley Ferguson
Sarah Fiffle
First Baptist Church of Lima
FlexArm
Sarin Foster
Lydia Freeman
Fresh N Faded
Friends of Books Book Club
Garmann Miller
Sherry! George
Girl Scout Troop #20079
Girl Scout Troop #20111
Emma Glickman
Anita Good
Brooklyn Goodman
Grace Community Church
Deb Grimes
GROB Systems Inc
Ryan Gross
Bill Halter
Harbor Freight
Hardin Northern High School
Tom and Carol Hefner
Rita Hemmert
Wayne Hites
Aubrey Hoving
Huffman Law Office
Huntington Bank
Husky Energy Corporation
Indianbrook Homeowners Association
Mary Jordan
Kari Custom Quilts
Brad Keenan - Warrior Mode
Tonya Kerber
Becky Keske
Kewpee Hamburgers
KeyBridge Medical Revenue Care | FISH Committee
Jay Kitzmiller
Janent Klingler
Brooke Kortokrax
Rachel Kremer
Matt Krieger Family
Drs. Sarat and Vijaya Kuchipudi
Lee's Famous Recipe Chicken
Tina Leverenz
Lewis Family McDonald's
Lima Community Church of the Nazarene
Lima Masonic Lodge
Lima Pallet
Margarit Linn
LMH Auxiliary
Gloria Makin
The Met
Metz Petz
Beth Mills
Rory Moots
New Life Church
Linda Nichols
Nutrien
Sandy Obermeyer
Office Max
OHIO SPCA Humane Society
Otterbein Cridersville and St. Marys
Heather Patrick
Linda Patton
Theresa Pavesi
Diane Piehl
Pipefitters Local Union #776
Proctor & Gamble
Pam Raabe
Radio Hospital
Chris Reese
Rhodes State College
Amanda Richard
Diane Rieman
Rite Aid
Dennis Rockhold
San Jose Vietnamese Seventh-Day Adventist Church
Sara's Sweets
Traci Schnipke
Lisa Schnipke
Troy and Heather Selover
Linda Settlage
Sew Helpful
Sew Into Babies
Sew-What-Sisters
Shawnee Alliance Church
Shawnee Living Magazine
Shawnee Maplewood Third Grade Class
Shawnee United Methodist Church
Shawnee Subway
Sherwin Williams
Kathy Siebeneck
Renee Siebert
Sielschott Financial Services
Jean Smith
Social Security Administration
Spencerville United Church of Christ
Steck's Painting LLC
Erma Stevens
Robin Stewart
Stolly Insurance Group
Ruth Ann Sturgill
Cheri Summers
Superior Credit Union
T & D Interiors
Texas Roadhouse
Garry & LaRose Theis
Tim Hortons
Mary Beth Tuberrill
United Church of Christ
United Way of Greater Lima
US Plastic Corp
Mae Vandermark
Vaughn's Place
Stacy Verhoff
VideoBranch
VistaPrint
Debbie Wagner
Ward Apparel
Waynesfield-Goshen Local Schools
West Ohio Food Bank
Michele White
Carolyn Wilkerson
The YMCA
Elise Zink

This is an unprecedented TIME. It's time FOR unprecedented KINDNESS.
A HISTORIC DAY FOR LMHS

December 23, 2020, marked a historic moment for Lima Memorial and a much-anticipated turning point in the COVID-19 pandemic as the first doses of the COVID-19 vaccine were received.

The first doses of the Moderna COVID-19 vaccines were given to frontline caregivers, including physicians, nurses, laboratory and radiology technologists and environmental services team members, among others.