

ATTENTION: Provider Directories Audit by Buckeye and CMS

Dear Provider,

Because Buckeye Health Plan understands the importance of easy access to care, we are performing audits of our provider directories.

In support of CMS requirements, we may be contacting your office in the coming weeks via fax and/or phone. The purpose of the outreach is to support accurate provider directories and update other provider demographic information. Per your agreement with Buckeye Health Plan, your compliance with this initiative is required. CMS is also auditing provider directories at this time, and you may be contacted by them as well. Please be sure to notify your office staff of this audit so that they may route these inquiries appropriately.

Additionally, please remember to update your provider profile any time via completing a Provider Update Form which can be found on our website http://www.buckeyehealthplan.com/for-providers/provider-resources/forms-reference/ or you may contact Provider Services at 1-866-296-8731.

For more information on Buckeye's vendor for conducting Provider Data Audits, please click on the following link: <u>LexisNexis FAQ</u>

Thank you for being our partners in good care. Please contact Provider Services at the number above if you have any questions about the upcoming fax/phone outreach.

Sincerely,

Buckeye Health Plan

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