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Aetna OfficeLink Updates

Mid-America Region



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If you have questions after viewing the information online, call us:

- **1-800-624-0756** for HMO-based and Medicare Advantage plans
- **1-888-MDAetna (1-888-632-3862)** for all other benefits plans

Updates to our National Precertification List

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Send observation notifications over 24 hours electronically

Policy and Coding Updates

Clinical payment, coding and policy changes

Procedure	Effective date	What's changed
Modifier 59 Distinct Procedural Service	June 1, 2016	Effective June 1, 2016, our Modifier 59 policy will apply to facility claims. When a procedure or service is billed with Modifier 59 on the same date of service as another procedure, Aetna may consider both codes as eligible for payment. Refer to the "Modifier 59 Distinct Procedural Service" payment policy and exceptions on our secure provider website under the Claim Payment and Coding Policies section for more information.
Presumptive and Definitive Drug Testing*	January 1, 2016	We will follow the 2016 CMS coding recommendations for definitive and presumptive drug testing. The frequency limit for each (definitive and presumptive) is 8 times per 365 days, from the time the service is first rendered.
Procedure: Payment for professional services	August 1, 2016	According to Aetna policy, professional services billed by a hospital on a UB form are to be denied. When denied, we provide instructions for the services to be rebilled on a HCFA form. This general policy has been in place for E&M codes for several years. In 2008, we made updates to include professional fees for minor surgery codes. But that update was only made to our HMO system. We re now updating our traditional system.



Precertification requirement reminder

When out-of-state patients seek your care

Be aware of premium grace period for exchange members

Follow guidelines for appropriate lab testing

Medication category	Annual lab test(s)
Angiotensin converting enzyme (ACE) inhibitors Angiotensin receptor blockers (ARBs)	Serum potassium and serum creatinine or Serum potassium and blood urea nitrogen
Digoxin	Serum potassium and serum creatinine or Serum potassium and blood urea nitrogen
Diuretics	Serum potassium and serum creatinine or Serum potassium and blood urea nitrogen
Anticonvulsants	Serum concentration for the prescribed drug

Member ID card on a smartphone is valid



Office News

Use our secure site to update data about your office

Limiting radiation exposure in pediatric patients

Our Office Manual keeps you informed

Help patients save and stay in network

Compassionate Care Program helps with end-of-life discussions

Note our utilization management policy

Adhering to antidepressant medication treatment plans

Refer patients to our Complex Case Management program

Disease management programs target chronic conditions

Improving the quality of ADHD care

Medical record audit results for PCPs

Accessibility standards for specialty care

ASA and Government Employees Health Association expand relationship

Send ASA claims to the correct payer

Learning Opportunities

New and updated courses for physicians, nurses and office staff

Courses:

Reference Tools:

Medicare

Keep Medicare Advantage directory information up to date

Centers for Medicare & Medicaid Services (CMS) compliance changes for 2016

Pharmacy

Upcoming changes to our commercial drug lists

Changes in drug coverage reviews may affect patients

Where to find our Medicare and Commercial formularies



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